

Local and International Job experts in Uganda

# COMPANY PROFILE 2021

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# **ABOUT US**

Explorer Dubai Ltd is a manpower recruitment and placement firm working with professionals, skilled workers, other firms and businesses both within Uganda and abroad. The firm is registered and licensed by the Ministry of Labour, Gender and Social Development in Uganda License No. E21041077. It was established majorly, to engage in the business of labour recruitment for internal and export market, as well as manpower outsourcing consultancy. The firm is established with the desire to contribute to the development of the Ugandan community through mainly acquisition of jobs to the youth at home and abroad. To contribute to the world labour market to firms overseas for their sustained growth. It has a foot print since 2016.

It also has a desire to contribute to the national development goal by exporting labour to bring in foreign exchange as it uplifts the social economic status of both the individuals and the nation. Furthermore, we aim to utilize the competitively priced, resourceful and abundant youth labour in Uganda to facilitate foreign individuals and firms outside acquire this labour to leverage their productivity, profitability and competitiveness.

There is rampant and dehumanizing scenes of illegal immigrants killed in the Mediterranean Sea and for the Ugandan case immigrants are caught, deported or imprisoned in foreign countries on their illegal migration attempts to Europe, the Middle East or Asia for better life. This needs a solution, and that is the reason Explorer Dubai Ltd has positioned itself to make its humble contribution to restrain this catastrophe by contributing towards providing an organized avenue to render illegal migrants unnecessary.

Youths can work anywhere and come back home thus job hunts shouldn't be a do or die affair because the world is now globalized. Employers too need certainty of employees to guarantee their full performance and output, this way we can all add value to the world and live to cherish the gift of life. At Explorer Dubai Ltd we humbly invite all employers and job seekers to partner with us to add value to our planet earth as it adds value to us.



## **MISSION STATEMENT**



To become Africa's most recognized manpower recruitment brand

# MISSION

To recruit energetic, ambitious and enthusiastic jobseekers and source for reputable employers that value, them for their mutual benefit.

## OUR MERITS

We have unique and creative solutions that meet the clients' expectations not only by realizing the clients' business objectives or dream job, but particularly by our strict adherence to the ethical principles of public and labour relations like:

- We are honest and respect our clients.
- We undertake Continuous search for opportunities beyond the agreed communications and business objectives.
- We undertake a creative approach to the clients' special needs in order to find unique and tailored communications solutions.
- We work as a team based on the implementation of progressive communication disciplines that is also prompt with readiness and courage even in times of a crisis.
- We provide professional quality of services by a highly passionate and motivated team with strong technological background that is available 24/7



# MISSION STATEMENT

## CORE VALUES

#### Accountability

We take responsibility for our actions that influence the lives of customers and fellow workers.

#### Collaboration

We collaborate within and outside the company to give the best.

#### Commitment

We are committed to rolling great service and other initiatives that impact on lives both within and outside the organization.

#### Consistency

We are consistent in offering the best for the wonderful experience.

#### Efficiency

We are efficient and effective in our approach to give best solution each time.

#### Innovation

We come out with new creative ideas that have the potential to change the World.

#### Integrity

We act with honesty and integrity without compromising the truth.

#### Quality

We give the best and unmatched results for all round satisfaction. We listen to you to ensure you get the best service and satisfaction.

#### Safety

We ensure the safety of our people and making sure they get a trouble free experience





# **OUR SERVICES & COMMITMENT**



### FOR JOBSEEKERS

Searching for jobs, telephone interviews, in-person interviews, waiting for a call that sometimes doesn't arrive can all add up to stress that makes it hard to focus and find the job you want, therefore;

- We connect and locate your most suitable recruiter
- We Register with Agencies and forward your CV directly to recruiters
- We find for people work, give them experience and the opportunity to build their future
- We request immediate call backs to discuss your recruitment
  needs

We endeavor to induct you on the general culture of the country of employment to afford fast fit in



#### FOR EMPLOYERS

Explore Dubai Itd offers a 3 month guarantee for each placement, meaning that if the candidate is not meeting the performance requirement or leaves; Explore Dubai Ltd shall be able to get a replacement candidate at no additional cost (provided that the candidate has not left due to breach of contract by the employer-client).

At Explorer Dubai Itd we visit, call, whatsApp, face book or Skype you in order to understand your needs and only deliver candidates who match your specifications like:

- Ensuring the highest level of customers' satisfaction.
- Developing your opportunities within your business sector.
- We recommend candidates we have personally met and interviewed thus enabling a client to get a summary report on each candidate.
- ► We provide free interview venue if preferred.

# **OUR SERVICES & COMMITMENT**



#### FOR PARTNER AGENCIES

Because we do what you do, we cherish partnering with you

- We pledge to develop a long term relationship with sister recruitment agencies all over the world
- We can supply a wide range of workers with various skills from Uganda and the Region with a unique mix of capabilities for your clients.

## **JOBS WE OFFER**

These are some of the jobs we offer for male and females as professionals, skilled, semi skilled and unskilled workers:

Security guards (fresh graduates, ex-service men from police and army), cooks/ chefs, waitresses and waiters, medical workers i.e. human and vet doctors, nurses etc,

cleaners, hotel workers, factory workers, construction workers, carpenters, electricians, Air conditioners technicians, bell boys, drivers, store keeps, receptionists, tailors, plumbers, salesmen and women, administrators, housekeepers, laundry workers, airport workers , supermarket attendants, casual laborers, cargo handlers, IT technicians, teachers, domestic workers, Engineers of Telecom , civil, mechanical , electro etc, accountants, etc



# **OUR KEY PREVIOUS WORK EXPERIENCE**

Below is the list of companies that we supply labour to:

### JODAN

- A two year contract with Sahara Mediation Works for recruiting non Jordanian domestic workers to Jordan.
- A two year contract with Orient Recruiting Agency for recruiting non Jordanian Domestic workers to Jordan.
- A two year contract with AJWAA Recruiting Agency for recruiting non Jordanian Domestic workers' to Jordan.
- > We have supplied over 800 workers to Jordan in the last one year



### QATAR

Worked with European Guarding Security Services (EGSS) in Qatar where we supplied a significant number of security personnel in 2016 through Al Saudi Company of Kenya.

In Qatar we are currently supplying the following:

- ► Hemaya Security with a demand of 500 security personnel and
- CCTV camera operators.
- Falcon security
- Regency security
- Doha security service

# **OUR KEY CURRENT WORK EXPERIENCE**



### SAUDI ARABIA

We have supplied over 1500 Domestic workers to Saudi. Our key partners are:

- Waad Almsader Recruitment office in Jeddah
- Jussur Emdad Mega Recruitment Company in Riyadh. This takes:

Restaurant workers for Burger King. We have supplied over 150 workers to Burger King like general laborers and restaurant managers.



# **OUR KEY CURRENT WORK EXPERIENCE**

### UAE

We are currently supplying:

- Al Sraiya Security Services (SSS) with security guards
- ► AI Shafar United Electromechanical LLC with technicians of AC, Electrical and plumbers.
- ► China State Construction Company with construction workers.
- ► Gardeners Agriculture workers with the government of Fujairah
- Domas Construction Company-Abu Dhabi for supply of a full range of construction workers for construction of Mayden City.
- Dubai Taxi with taxi drivers.



### QATAR

We are currently supplying:

- Regency security Group
- Nursery teachers
- Nurses
- Certis security Group
- Falcon Security

### **UGANDA HAS GOT TALENT**

#### How we source talent

- We recruit throughout Uganda
- We understand Uganda's cultural uniqueness and match it to the work demands
- While Uganda is one country, it has over 100 cultural identities that offer different characteristics as regards physical, emotional and psychological strengths.
- We screen clients according to the particular job demand in terms of skills, character and physical structure, this has enabled us develop a reliable data bank
- For unique jobs outside the existing data bank we have the capacity to source for them at maximum speed.





### **Our Medical Testing Process**

We conduct pre – medical before admitting any client to our data base. Once a job seeker is selected by our employer we then conduct a full medical checkup with Ministry of Labour, Gender and Social Development approved health centers / laboratories or a health centre or laboratory of the employer's choice in Uganda.

The successful jobseekers undergo mandatory yellow fever vaccination before departure.

They also undergo mandatory pre flight medical re examination a few days before departure to absolutely be sure of their health status as earlier confirmed.

The results are sent to the foreign employer directly by the laboratory to ensure maximum integrity of the results.

The candidates undergo mandatory Covid-19 PCR test 72 hours before departure in government gazette heath test centers.

### **Our Training process**

We conduct pre – departure training for the job seekers on the basic culture, environment and expectations of the employer and destination country to ease cultural shock.

### **Our Time and flexibility principle**

With prior arrangements with an employer we provide labour in real time, we are so flexible that we can meet the employer's labour demands as it develops. We are dedicated to aid you and your business to grow.

We have state of the art online interview facilities or physical interview venue at our office.







# YOUR FINAL PRODUCT

We only externalize personnel that have been fully cleared by Domestic and international Security Agencies like Internal Security Organization and Interpol.

They are also cleared by the Uganda Government through the Ministry of Gender, Labour and Social Development.

### **MEMBERSHIPS**

- Uganda Association of External Recruitment Agencies (UAERA)
- ► Uganda National Chamber of Commerce and Industry (UNCCI)
- Registered in the National Supplier Database (NSD) for the supply of goods, works and services in the oil and gas industry in Uganda
- Registered with the Public Procurement and Disposal Authority (PPDA)







### BRANCHES

### KAWEMPE | LUWERO | JINJA MBALE | MBARARA | KAJJANSI KASESE

# **HEAD OFFICE**

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